

DASHBOARD

Year 2025



COMMITMENT FROM THE TOP MANAGEMENT

- Reports made to the CA, CAC e DE **15**



AUTONOMY AND STRUCTURE

- Compliance employees **12**
- Compliance Ambassadors **46**
- Units with ambassadors **34**



POLICIES AND PROCEDURES

- % Updated and current regulatory compliance instruments **100%**
- % Completed Annual Compliance Statements **96%**



INTERNAL CONTROLS AND RISKS

- % Operations assessed for Compliance Risk **100%**
- % Compliance Risk with mitigation actions **100%**



THIRD PARTY AND BUSINESS PARTNER RISK ASSESSMENT

- Evaluated **6156**
 - Active and evaluated **100%**
- SUPPLIERS
- Suppliers that completed the Hands on qualification – ESG and Integrity **209**
 - Suppliers with a higher than low compliance risk are being monitored. **100%**



ONGOING COMPLIANCE MONITORING

- Number of standards and processes evaluated **154**
- % Compliance (action plans implemented/action plans developed) **91%**



COMMUNICATION AND TRAINING

- % Trained employees **95%**
 - In-person and virtual: **666**
 - Online: **12.566**
- Released Communications **31**



ISO37001 E ISO37301

- % Implementation of critical internal audit action plans **93%**
- % Implementation of action plans for non-conformities resulting from certification audits **100%**



WHISTLEBLOWING CHANNEL AND DISCIPLINARY MEASURES

- Reported incident **2545**
- % Handled reports **98%**
- CEAMD meetings **13**

TYPES OF REPORTS

- Corruption, bribery and improper payment
- Discrimination and sexual and moral harassment
- Personal data breach involving customers
- Conflict of Interests
- Money laundering ou Insider Trading